

Adina Avram

Contact Address: Gateshead, UK

Email: ralucaadinaavram@yahoo.com

Phone: 07570 249 557

GitHub: adinaavram878

LinkedIn: www.linkedin.com/in/adina-avram-3959526a

Portfolio: adinaavram.com

<https://vercel.com/ralucaadinaavrams-projects>

Personal Profile

Junior Software Developer with hands-on commercial experience gained through freelance client work, structured training, and self-directed projects, alongside a current role in Technical Customer Support. Skilled in Javascript, React, HTML, CSS, and PHP, with experience building responsive applications, integrating REST APIs, and delivering end-to-end website solution.

Proven ability to independently source clients, manage projects, and translate user requirements into functional, user-friendly products. Brings strong real-world problem-solving skills, including debugging, testing, and clearly communicating technical concepts to non-technical users.

Highly motivated and self-taught, with a track record of balancing full-time work with continuous learning and project delivery. Actively seeking a junior or graduate developer role where I can contribute to production-level codebases while continuing to grow within a collaborative team environment.

Problems I have resolved using my skills:

- When working on a Wordpress website I fixed the issues the customer by making the app mobile first and making it responsive for all devices, I have also explained how to fix it itself.
 - To make my flower shop website, I have researched other flower stores website and analysed what would it make it more appealing and I have applied to my website.
 - To make the GeoLocation website I have thought what would make it more reliable and added the currency modal, the news and the wikipedia, so it will be interactive and useful.
 - I have adapted the GeoLocation app for different devices.
 - I have translated technical terms to non-technical users.
 - I have created the design of the projects and decided over the positioning.
 - I have established a good communication with different team for the completion of the projects.
 - I have respected the deadlines and delivered on time.
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Technical Skills

Frontend

- JavaScript (ES6+), React, TypeScript
- HTML5, CSS3, Bootstrap
- AJAX, jQuery
- Responsive & mobile-first design

Backend & Data (Introductory Experience)

- PHP fundamentals
- Python basics
- REST API integration
- SQL fundamentals
- C# (OOP basics, console applications)
- Java (core concepts, object-oriented programming)

Tools & Platforms

- Git & GitHub
- VS Code
- WordPress (content management, integrations)
- Figma (UI mockups & design)
- Vercel (deployment)
- Zendesk

Work Experience

Software Developer Trainee

IT Career Switch | 01/2024 – 01/2026

- Developed web applications using JavaScript, HTML, CSS, Bootstrap, and jQuery
- Implemented backend logic and database interactions using PHP, Python, and SQL
- Built projects based on defined requirements and deadlines
- Debugged, tested, and improved application performance and code quality

- Worked independently and with mentor guidance across multiple projects

Commercial Experience- Freelance Software Developer

karenbellcounselling.com, katrinconsuelling.uk, cuppasoftware.com, mjtwomey.com | 08/2023 – 09/2024

- Supporting ongoing improvements to website structure and usability
- Managed content updates and WordPress(CMS) integrations
- Contributed to domain and hosting transition, helping improve operational control and reducing external dependency by ~50%.
- Improved website security by configuring SSL certification, enabling secure user access and boosting trust/compliance.
- Assisted in reducing site downtime during migration through careful coordination of DNS and hosting changes.
- Assisted with hosting setup, domain configuration, and deployment
- Designed and developed initial website wireframes and layout, translating requirements into a structured user interface.
- Built the foundational front-end structure of the website, establishing core pages and navigation flow.
- Applied UI/UX principles to create a user-friendly and visually consistent design.
- Collaborated on early-stage website development, contributing to planning and prototyping phases.

Selected Projects

Portfolio Website – adinaavram.com/GeoNavigator/

- **Frontend (HTML, CSS, JavaScript, jQuery, Leaflet.js)**
- Built an interactive map with country border highlighting using GeoJSON.
- Implemented marker clustering for airports and cities.
- Integrated browser geolocation and Turf.js for country detection.
- Created dynamic modals, toast notifications, and UI interactions.
- Developed a currency converter with real-time calculations.
- Designed responsive UI components using Bootstrap.
- **Backend (PHP)**
- Created server-side endpoints to fetch and process data.
- Integrated multiple external REST APIs (weather, forecast, Wikipedia, population, currency).

- Handled JSON responses and error handling.
- Built secure AJAX endpoints for asynchronous client-server communication.
- **AJAX & REST API Integration**
- Used AJAX (jQuery) to perform asynchronous requests without page reload.
- Consumed third-party REST APIs for:
 - Current weather & 5-day forecast
 - Wikipedia summaries
 - Country population data
 - Currency exchange rates
- Parsed and displayed JSON data dynamically in the UI

Geolocation & Data API Application

adinaavram.com/GeoData-Explorer/

- Developed an interactive JavaScript application using jQuery and AJAX
- Retrieved real-time earthquake data based on geographic boundaries
- Implemented timezone lookup using latitude and longitude
- Integrated live weather data from external APIs

React UI Project

dragonul-rosu-git-main-ralucaadinaavrams-projects.vercel.app/

- Developed reusable, responsive UI components using React
- Focused on clean UI/UX implementation and layout consistency
- Deployed the application using Vercel

E-commerce Cart Application (React)

cart-app-master.vercel.app/

- Built a single-page application using React and reusable components
 - Implemented shopping cart functionality using the Context API
 - Added client-side routing with React Router (Shop, Cart, About, Contact)
 - Enhanced user experience with Framer Motion animations
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Work experience- Technical Customer Support

Technical Customer Support

Arvato Connect | 03/2025 – Present

- Using CRM platforms
- Assisted in testing new features prior to release
- Logged, tracked, and escalated software bugs using Zendesk
- Communicated technical issues clearly to non-technical users

Technical Customer Support Advisor / Learning Specialist

Sitel | 11/2021 – 03/2025

- Diagnosed and resolved technical issues by analysing user reports
 - Created clear technical documentation and support processes
 - Identified recurring issues and suggested system improvements
 - Collaborated with technical teams to reduce support volume
 - Used CRM systems while handling sensitive customer data securely
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Earlier Experience

Customer Service & Hospitality Roles | 2014 – 2021

(Waitress, Barista, Sales Assistant, Customer Assistant)

- Developed strong communication, teamwork, and customer-facing skills
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Education

IT Career Switch | 2024 – 2025

Software Development Training Programme – Codecademy

Master's Degree – Playwriting | 2010 – 2012

University of Theatre and Film (UNATC), Bucharest

Bachelor's Degree – Cultural Journalism, Arts Management & Criticism | 2007 – 2010

University of Theatre and Film (UNATC), Bucharest

Interests

Photography, creative projects, collaborative teamwork, and continuous learning.
